

# Yale New Haven Health

*a Sentact case study*



## Behavioral Health Audit

Using Sentact, Yale New Haven developed the Behavioral Health Audit to transform patient care.



## Frequency

Quality Managers performed behavioral nursing audits on the employees monthly.

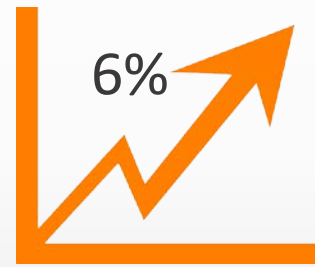
## Purpose

The goal of the program was to create accountability through documentation and analytics.



By implementing the TPC Behavioral Health Audit, Yale New Haven increased compliance for patient care.

The program was so successful it:



Increased compliance by 6% in the first 90 days.



Increased compliance at one campus from 90% to 94% in 90 days.



By completing the TPC Behavioral Health Audit, Yale New Haven increased compliance by documenting and ensuring the safety huddle occurs at both 7 am and 7 pm.