



Sentact helps health systems take control of patient engagement to deliver improved patient outcomes, while simultaneously reducing costs and increasing reimbursement. Our industry leading platform drives improved patient and caregiver satisfaction, safety and quality with a comprehensive set of tools that automate rounding, deliver patient experience improvements, facilitate instantaneous feedback and provide enterprise-wide reporting.

- ↑ **Improve Quality of Care**
- ↑ **Increase Patient and Caregiver Satisfaction**
- ↓ **Reduce Safety and Patient Safety Incidents**
- ↓ **Eliminate Manual Processes and Reduce Cost**

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# sentact



*Comprehensive Patient Engagement*



## sentact Rounding™

- **One system for automated and comprehensive** Patient Experience, Nursing, EOC and Tracers rounding
- Industry leading and best practice templates, along with **robust customization capabilities**
- **Easy to use mobile application** that matches the workflow of users
- **Real-time** patient and employee information



## sentact OnDemand

- The tap of a finger, enables **closed loop communication** and improved service performance
- **Identified needs** are instantly routed for resolution
- **Automate workflows** for safety, support services, and service recovery
- **Notifications with escalations** provide transparent oversight through resolution of issues



## sentact ViewPoint

- **Capture compliments, complaints, grievances, and process improvement ideas** anywhere a kiosk or tablet is placed in your hospital
- **Automated creation** of responses that will resolve issues
- **Manage the grievance process** by closing the loop on actionable feedback with notifications and escalations