



## Utilizing Patient Rosters to Improve Touchpoints

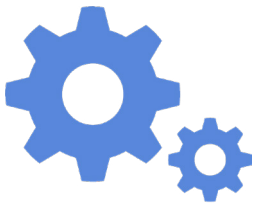


### Leverage Interoperability Facility-Wide To Progress Patient Satisfaction Scores

Patient Rosters give team members the ability to instantly access patient information while performing rounds. The Patient Roster presents users with a dashboard of patients containing valuable information to help team members improve the quality of care they receive.

Sentact's state-of-the-art Patient Roster platform has helped increase patient satisfaction scores within hospitals by 13% on average. Facilities have utilized the following features within the Patient Roster dashboard to experience this improvement:

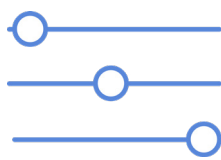
- Patient Dashboard showcasing an overview of the patient's stay
- Predictive analytics calculating how patients perceive their care
- Easily accessible demographics/information about a patient
- Increasing patient touchpoints through surveys prompted by stay information



**Automate  
Processes**



**Real Time  
Results**



**Improve  
Outcomes**

# 13%

**Increase in Patient  
Satisfaction**

# 20%

**Decrease In Patient  
Complaints**

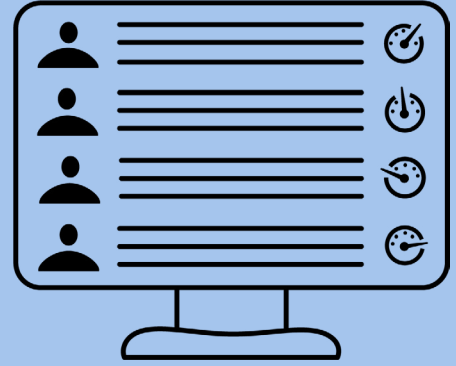
# 50%

**Increase in Positive  
Patient Feedback**

# Key Benefits & Features

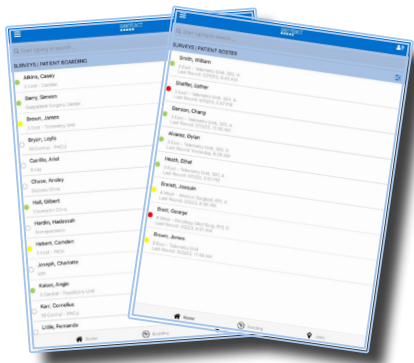
## Patient Roster Dashboard

- Overview of every patient's stay in the unit
- Includes room number, Stoplight Predictive Indicator, & when last rounded on
- Automates data transfer between applications



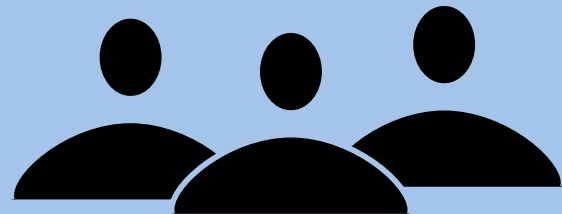
## Patient Satisfaction Score

- Predictive satisfaction scores based off of previous conversations
- Score indicated by stoplight color:  
**Green (Satisfied)**  
**Yellow (Needs Improvement)**  
**Red (Unsatisfied)**
- Updates automatically based on every patient interaction



## Demographic Information

- Quick glance information to quickly learn about the patient's stay
- Easy to identify symbols to indicate important information (Fall Risk, Central Line Infection, etc)



## Automated Rounds To Preform

- See past surveys and what surveys still need completed
- Facilitate touchpoints based on your desired patient workflow (Every Patient Every Day, Welcome Rounds, Post Discharge Roster, Leader Rounds, Goodbye Rounds)

