

# Support Services Solution

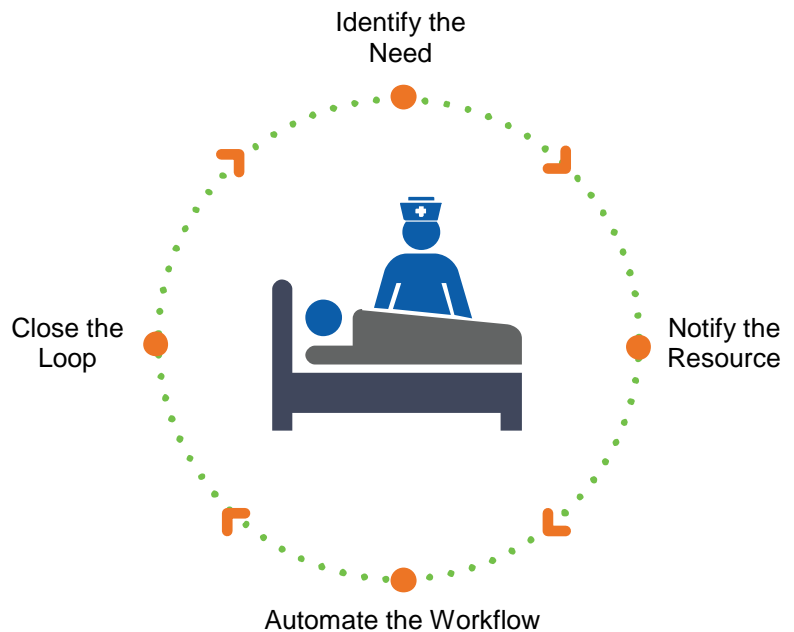


The Power to:

Coordinate staff, assets, and supplies to **automate the logistics of care in real-time.**

## Key Features

- User friendly service requesting with a powerful search engine and the ability to easily order multiple services with just a few clicks
- Intelligent logic to automatically assign tasks in a complex, high volume enterprise operation
- Powerful workflow to track progress of work in real-time and escalate issues and delays with automated notifications



## Key Benefits

- Reduce cost
- Streamline communication and breakdown silos
- Improve service quality and efficiency

### Logistics

- Supplies and Equipment
- Central Sterile Processing
- Clinical / Biomed Engineering
- Courier Services
- Supply Chain Tasks

### Facilities Services

- Facilities Requests
- Security Requests
- Key/Lock Requests
- Scheduled Tasks

### Environmental Services

- Housekeeping Requests
- Linen Replenishment
- Scheduled Tasks
- QA Inspections

### Food Services

- Late Tray Requests
- Food Floor Restock
- Catering
- Food & Sanitation Audits

### Clinical Support

- Pastoral Care
- Interpreter Services
- Volunteer Services
- Non-Clinical Therapies

# Support Services Solution

## Who We Are

Founded in 2003, the Sentact team includes healthcare leaders, developers, and process experts deeply experienced in healthcare operations and technology.

## Why We Are Different

Our platform is quick to implement, easy-to-use, and extremely adaptable. Our solutions are cost-effective and our clients see returns within months.

## How It Works

We give you the tools to connect caregivers, automate workflow, and coordinate resources to provide better care at a lower cost.



Our fully integrated, cloud-based solutions are designed to optimize the efficiency and enhance the quality of the patient care environment across the continuum.